

## U.S. ROADSIDE ASSISTANCE

FOR COMPLIMENTARY HELP, CALL 1-800-241-3673

Quick access to the information below will get help to you faster. Know your vehicle's mileage and specific location.

NAME \_\_\_\_\_

VIN \_\_\_\_\_

Roadside Assistance services are available from the warranty start date and last for 5 years or 60,000 miles, whichever comes first.

## CANADA ROADSIDE ASSISTANCE

NAME \_\_\_\_\_

VIN \_\_\_\_\_

See Warranty Guide for complete details.

Download the Sykes4Ford Roadside Assistance App for access to your roadside assistance services.

Ford Motor Company reserves the right to modify or discontinue Roadside Assistance at any time. Certain restrictions apply to Roadside Assistance benefits.

For further details, call  
**1-800-241-3673** (United States) **1-800-665-2006** (Canada)

## ROADSIDE ASSISTANCE

### FLAT TIRES

It does seem that today nobody gets a flat tire, but what if you did? Roadside Assistance will service your tire needs.

### DEAD BATTERIES

Sure, even a good battery can go dead for one reason or another. Roadside Assistance will give your vehicle the jump-start it needs.

### LOCK OUTS

It's embarrassing, but it happens. We'll get you back in, fast... and it's free. Key replacement cost is the customer's responsibility.

### TOWING

Your car's not working... and you don't know why. Just make the call and we'll be there. Warranty Towing, Non-warranty Towing and Collision Towing are available.

### FUEL DELIVERY

You ran out of gas with no fuel station in sight. We'll bring the gas to you FREE. Limited to two, no-charge occurrences within a 12-month period. For the amount provided, please see your Owner's Manual.

### TRAILERS

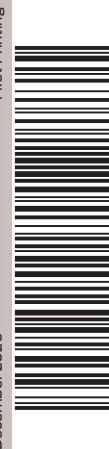
If your vehicle requires towing while hauling a trailer, Roadside Assistance provides coverage for towing up to a maximum per event. Please see your Owner's Manual for details.

### WINCH OUT

If you should get stuck, we'll pull you out (limited to events occurring within 100 feet (30 m) of a paved/county-maintained surface). Does not include winch out from standing water (recoveries).

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This Quick Reference Guide is not intended to replace your vehicle Owner's Manual, which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

### WARRANTY INFORMATION:

Your vehicle comes with a New Vehicle Limited Warranty. The express warranties of the New Vehicle Limited Warranty are in substitution for and exclude all other liabilities of any kind whether arising under statute, in tort, by implication of law or otherwise including, to the full extent as may be allowed by law, liability for any other representations respecting the vehicle, statutory warranties or implied warranties or conditions as to its merchantability or fitness.

Download a FREE electronic copy or order one FREE printed copy of the most up-to-date Warranty Guide by visiting the Owner Manuals section of [owner.ford.com](http://owner.ford.com). (United States)

For Canada, visit [ford.ca/warranty](http://ford.ca/warranty).

For Limo/Livery/Hearse vehicles: View and download your Warranty Guide by visiting the Warranty Information section of the Fleet website, [fleet.ford.com/limo](http://fleet.ford.com/limo). (United States only)



### WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

### United States

Ford Customer Relationship Center  
**1-800-392-3673** (FORD)

[owner.ford.com](http://owner.ford.com) @FordService

### Canada

Ford Customer Relationship Centre  
**1-800-565-3673** (FORD)

[ford.ca](http://ford.ca) @FordServiceCA



# 2021 EDGE



## QUICK REFERENCE GUIDE



# VOICE INTERACTION

Voice Interaction allows you to control vehicle features using conversational requests.

## TO BEGIN A VOICE INTERACTION, YOU CAN EITHER:

- Press the voice interaction button on the steering wheel.
- Say the selected wake word.

## ONCE YOU HAVE STARTED A VOICE INTERACTION, YOU CAN SPEAK TO THE SYSTEM IN A CONVERSATIONAL MANNER. SOME EXAMPLES INCLUDE:

### General Examples

- Start Over.
- Cancel.
- Help.

### Entertainment Examples

- Play The Beatles.
- Show music by The Beatles.
- Set the station to 101.9 FM.

### Climate Examples

- I am cold.
- Set the temperature to 65 degrees.

### Phone Examples

- Call Henry.
- Dial (phone number).
- Send a text message to Henry.
- Read my message from Henry.

### App Examples

- Mobile Apps.
- List Mobile Apps.
- Find Mobile Apps.

### Navigation Examples

- Drive to 1 American Road in Dearborn, Michigan.
- Show me directions to the Golden Gate Bridge.
- Show me directions to Oakwood Boulevard and Pellham Road.
- Cancel route.

For more information about using voice interaction and for troubleshooting information, please see the *Owner's Manual* in your vehicle's head unit.

Some services may not be available in your area. Refer to your *Owner's Manual* in the head unit, visit the website or call the toll-free number.

### FOR U.S. CUSTOMERS:

Visit [owner.ford.com](http://owner.ford.com) or call 1-800-392-3673.

### FOR CANADIAN CUSTOMERS:

Visit [syncmyride.ca](http://syncmyride.ca) or [syncmaroute.ca](http://syncmaroute.ca) or call 1-800-565-3673.

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## LEARN MORE ABOUT YOUR NEW VEHICLE

Scan the country-appropriate QR code with your smartphone (make sure you have a scanner app installed) and you can access even more information about your vehicle.



[owner.ford.com](http://owner.ford.com) (U.S.)



[ford.ca](http://ford.ca) (Canada)



# INSTRUMENT PANEL




## 1 POWER ADJUSTABLE STEERING COLUMN\*

Use the control on the side of the steering column to adjust the position.

## 2 ADAPTIVE CRUISE CONTROL\*

Adaptive Cruise Control adjusts your speed to maintain a set distance between your vehicle and the vehicle in front of you in the same lane. You can select from one of four gap settings by pressing the gap controls on the steering wheel. To set a cruise speed, switch cruise control on, accelerate to the desired speed and press the **SET+** or **RES+** button. An indicator light, the current gap setting and your set speed appear in the information display. Press **CNCL** to cancel cruise control, press the **RES+** button to return to the set speed and gap setting and press the **OFF** button or switch off the ignition to turn cruise control off. The system can also bring your vehicle to a complete stop and may resume going forward in stop-and-go traffic. Lane

Centering\* is designed to help keep your vehicle in the center of the lane by applying continuous assistance steering torque input toward the lane center on highways. To switch it on, press the  button.

**Note:** Driving aids do not replace the need to watch where the vehicle is moving and brake when necessary.

Refer to the *Adaptive Cruise Control* chapter in your *Owner's Manual* for safety information, more details and limitations.

## 3 INFORMATION DISPLAY\*

Displays information about various systems in your vehicle. Use the left information display controls on the steering wheel to choose and confirm settings and messages. For your safety, some features are speed-dependent and could be unavailable when your vehicle is above a certain speed. Refer to the *Adaptive Cruise Control* chapter of your *Owner's Manual* for more information.

## 4 LANE KEEPING SYSTEM

See page 16 for more information.

## 5 SELECTSHIFT AUTOMATIC TRANSMISSION\*

With SelectShift automatic transmission, you can use the paddles on your steering wheel to shift your transmission manually.

Pull the (+) paddle on the steering wheel to activate SelectShift.

To change gears:

- Pull the right paddle (+) to upshift.
- Pull the left paddle (-) to downshift.

For more information and system operation, please see the *Automatic Transmission* chapter of your *Owner's Manual*.

## 6 AUTOWIPERS\*

The autowiper system turns the wipers on only when moisture is present on the windshield.

The wiper speed depends on how much moisture the system detects and the sensitivity setting.

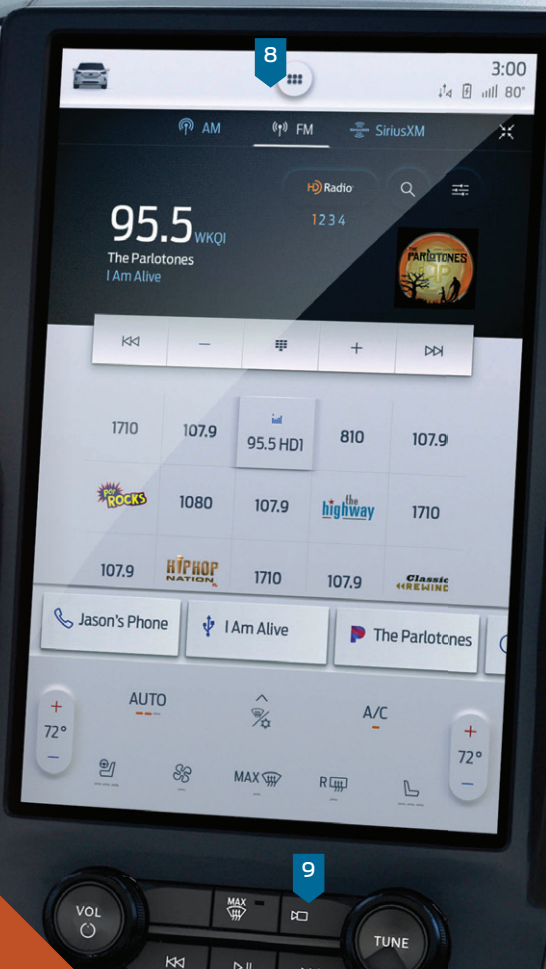
## 7 PUSH BUTTON IGNITION

You can start your vehicle by pressing the **START STOP** button while fully pressing down on the brake pedal. Press the button again, without applying the brake, to switch the engine off. If you leave your vehicle idling for an extended period of time, the engine shuts down automatically. Before this happens, a message appears in the information display, allowing you time to override the shutdown feature.


**Note:** A valid key must be inside the vehicle for the ignition to start.



\*if equipped



## 8 OWNER'S MANUAL


Select **Features** on the touchscreen and select the Owner's Manual icon  to view your Owner's Manual on the touchscreen.


## 9 180 DEGREE CAMERA\*

Provides a video image of the area in front of or behind your vehicle.


The system:

- Allows you to see what is directly in front of or behind your vehicle.
- Provides cross traffic view in front of your vehicle.
- Provides visibility during parking maneuvers.

The camera button  is on the audio unit.

Press the camera button  to toggle between different views:

- **Normal Front View:** Provides an image of what is directly in front of your vehicle when your vehicle is in neutral (N) or drive (D).
- **Expanded Front View:** Provides an expanded 180 degree image of what is directly in front of your vehicle when your vehicle is in neutral (N) or drive (D).

**Note:** The front view camera will switch off if your vehicle speed exceeds 6 mph (10 km/h). You will have to switch the system back on using the camera button  once you are below the speed threshold.

See the *180 Degree Camera* chapter of your *Owner's Manual* for details.

## 10 ELECTRIC PARKING BRAKE

The electric parking brake switch replaces the conventional hand brake. The switch is on the center console. To apply the electric parking brake, pull the switch up. The brake system warning lamp flashes, then illuminates to confirm that you applied the parking brake. To release the electric parking brake manually,


*\*if equipped*

# INSTRUMENT PANEL

switch the ignition on, press the brake pedal and then press the switch down. The brake system warning lamp turns off. Your vehicle automatically releases the parking brake when the driver door is closed, the accelerator pedal is pressed and no faults are detected in the parking brake system.

**Note:** If the electric parking brake warning lamp stays on, then the electric parking brake did not automatically release. You must release the electric parking brake using the switch.

## 11 ACTIVE PARK ASSIST\* WITH PARALLEL PARKING, PERPENDICULAR PARKING AND PARALLEL PARK OUT ASSIST\*

Active Park Assist detects an available parallel or perpendicular parking space and automatically steers the vehicle into the space (hands-free) when you control the accelerator, gearshift and brakes. Active park assist uses sensors to detect parking spaces. Active park assist controls steering as required to maneuver into or out of a parking space when activate. To use active park assist, press the  button to bring up full screen notifications. Then use the soft keys on the display screen to switch

between Parallel Park In, Perpendicular Park In or Parallel Park Out parking modes.

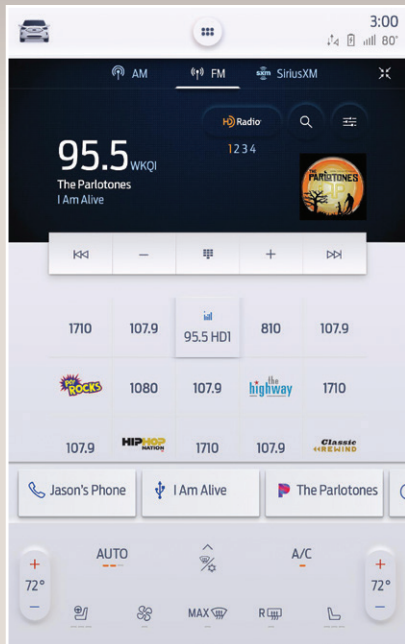
Use the direction indicator to select from which direction you want to begin searching, either to the left- or right-hand side of your vehicle.

To enter a parallel parking space, drive your vehicle approximately 3 ft (1 m) away from and parallel to the other parked vehicles when searching for a parking space. A tone sounds and a message appears in the information display when active park assist finds a suitable parking space. To park, press and hold the brake pedal, then release the steering wheel and shift into reverse (R). Use the accelerator and brake to control your vehicle's speed when parking. You are responsible for stopping your vehicle. Active park assist is a multi-step process and requires you to shift the transmission multiple times. Follow the on-screen instructions until parking is complete.

You can slow down your vehicle at any time by pressing the brake pedal. Use the park out assist feature when your vehicle is at rest in a parallel parking space. Press the active park assist button and select parallel park exit. Use the direction indicator lever to choose the direction to exit the space. Press and hold the brake pedal. Release the steering wheel and shift into the instructed gear. Use the accelerator and brake to control your vehicle's speed when exiting the parking space. You are responsible for stopping your vehicle. Active park assist is a multi-step process and requires you to shift the transmission multiple times. Follow the on-screen instructions until operation is complete. After the system drives your vehicle to a position where you can exit the parking space in a forward movement, a message appears instructing you to take full control of your vehicle. For complete information, refer to the *Active Park Assist* chapter of your *Owner's Manual*.

*\*if equipped*





The feature and status bar on your touchscreen allow you to interact with a variety of vehicle features. You can also utilize voice commands to access these features.


### Speed-Restricted Features

For your safety, some functions of the system are speed dependent. Some features of this system may be too difficult to use when your vehicle is moving so they are restricted from use unless your vehicle is stationary. Other features are limited to when your vehicle is traveling at speeds under 3 mph (5 km/h).

### Pairing Your Phone For the First Time

Switch on Bluetooth on your device to begin pairing. Check the compatibility of your device on the local Ford website.

To add a phone:

1. Select the phone  option on the feature bar.
2. Select **Add Phone**.
3. Follow the instructions on the screen to pair your device.

To pair subsequent phones, please see the **Information and Entertainment Display** chapter in your *Owner's Manual*.

### Phone Menu

To make calls, select from your contacts, recent calls, favorites or dial the number on the phone keypad. From the phone menu, you can also check your messages or email, adjust phone settings, change devices or place your device in Do Not Disturb mode. The Do Not Disturb mode rejects all incoming calls and switches off ring tones and alerts. The Do Not Disturb mode rejects all incoming calls and switches off ring tones and alerts.

If your phone has a voice service such as Siri, you may also see a button to access this feature in the phone menu.

### Receiving Calls

To accept the call, select **Accept** on the touchscreen or press the phone button on the steering wheel.

To reject the call, select **Reject** on the touchscreen.

### During a Phone Call

When you take a phone call, the screen displays the contact's name and number, the call duration and the phone signal strength and battery. You can also select End Call, Keypad, Mute or Privacy during the call. Selecting privacy transfers the call to your cell phone.

### Text Messages

The system can receive and notify you of text messages. You can use the touchscreen to select to hear or see the text messages, call the sender or reply to the text message. You can switch text message notifications on and off in the Settings menu. For more information, please see the **Phone** chapter of your *Owner's Manual*.

### Apps

The first time you start an app through the system, you could be asked to grant certain permissions. Some apps will work with no setup. Others require you to configure some personal settings before you can use them. To access the apps, select the apps option on the feature bar.

### Apple CarPlay® And Android Auto™

To use Apple CarPlay and Android Auto, pair your device and follow the instructions on the touchscreen. Certain system features are not available when you are using Apple CarPlay or Android Auto.

Android Auto may need to be enabled from the settings menu. You can switch Apple CarPlay or Android Auto off through the settings menu. See the **Apps** chapter of your *Owner's Manual* for more information.

### Updating the Vehicle Systems Wirelessly

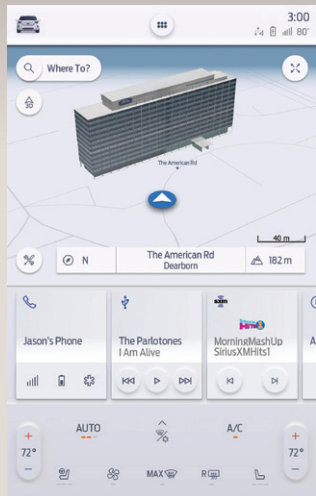
You can update your vehicle system wirelessly by making sure Vehicle Connectivity and Automatic System Updates are switched on. When an update is available, tap the notification icon and follow the prompts on the screen.

To make sure you receive all updates, set a recurring schedule and connect to Wi-Fi. Updates may take longer if not connected to Wi-Fi, or may not download at all. You can schedule a convenient time for the update to complete. An update can take up to 30 minutes and cannot be canceled once it has been started.

During an update, you will not be able to drive your vehicle, start the vehicle, charge the vehicle\* or use remote controls to lock and unlock the vehicle. The alarm, central locks and door chimes are disabled. The electronic door lock will not function during an update. You can open the doors using the mechanical latch if child locks are not on. Pull the handle until it stops to use the mechanical latch.

\*if equipped







### Navigation

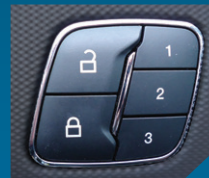
You can set your destination using the text entry or map screen. Using text entry, you can enter your destination using the keyboard. Press **Search** and select the destination from the list on the screen. Press **Start** to begin navigation. Using the map screen, you can press and hold a location on the map to place a pin. Press the **▲** to begin the route guidance. Through the menu button, you can change the format of the map, switch live traffic on and off, update the map and navigate to a recent destination or saved destination.

During route guidance, you can adjust the guidance prompt volume by turning the volume control when a guidance prompt plays. To repeat an instruction, press the turn indicator. To cancel route guidance, press the **X** button.

### HEATED AND COOLED FRONT SEATS\*

Press the  or  seat icon repeatedly to cycle through the settings and off. More lights indicate warmer or cooler settings.


### MEMORY FUNCTION\*



The memory function allows a one-touch recall of personalized memory features, including the driver seat, power mirrors and power steering column\*. Use the memory controls on the driver door to program and then recall memory positions. To program a position, switch the ignition on.

Adjust the memory features to your desired positions. Press and hold the desired preset button until you hear a single tone. You can now use these controls to recall the set memory positions. You can also program your memory seat to your transmitter. That way, when you unlock your door with the transmitter, your memory features automatically move into your saved positions. See the *Memory Function* chapter in your *Owner's Manual* for more details.

### FRONT FOG LAMPS\*

 Press to switch the fog lamps on or off. When the lighting control is in the autolamps position, you cannot switch the fog lamps on unless the headlamps are on.

### ADAPTIVE FRONT LIGHTING\*

The headlamp beams move in the same direction as the steering wheel, providing more visibility when driving around curves. To use, place the lighting control into the autolamps position.



### Connected Vehicle

The modem allows you to connect your vehicle to the Internet to use when you are on the road. See your *Owner's Manual* to enable the modem using the FordPass App. Once the modem is enabled, you can locate and remotely start, lock and unlock your vehicle. You can also access automatic system updates. More information is available through the FordPass App.

The modem has a SIM. The modem was enabled when your vehicle was built and periodically sends messages to stay connected to the cell phone network, receive

automatic software updates and send vehicle-related information to us, for example, diagnostic information. These messages could include information that identifies your vehicle, the SIM and the electronic serial number of the modem. Cell phone network service providers could have access to additional information, for example, cell phone network tower identification.

For additional information about our privacy policy, visit [www.FordConnected.com](http://www.FordConnected.com) or refer to your local Ford website.

*\*if equipped*



# COMFORT

## MOONROOF\*

The moonroof controls are on the overhead console and have a one-touch open and close feature. To stop its movement during one-touch operation, press the control a second time.

- ↑ Press and release to open the moonroof. The moonroof stops short of the fully opened position. To open the moonroof fully, press and release the control again.
- ↓ Press and release to close the moonroof. The moonroof stops short of the closed position. To close the moonroof, press and hold the moonroof close control until the moonroof is in the fully closed position.
- ↺ Press and release to vent the moonroof.
- ☒ Press and release to open the sunshade. The sunshade stops short of its fully opened position for the comfort of rear passengers. To open the sunshade fully, press the control again.
- ☒ Press and release to close the sunshade.

## CLIMATE CONTROL\*

Press the **AUTO** button to switch on automatic operation and set your preferred temperature using the left-hand side (+) or (-) button. The system adjusts fan speed, air distribution, air conditioning operation, and selects outside air or recirculated air to heat or cool the vehicle in order to maintain the desired temperature.




## MYKEY™

MyKey allows you to program certain driving restrictions in order to promote good driving habits. You can program things like speed restrictions and limited volume levels. For complete information, refer to the **MyKey** chapter in your **Owner's Manual**.

*\*if equipped*

## REMOTE START\*

Remote start allows you to start the engine from outside your vehicle using your key.

To start, press  and then press  twice within three seconds. Before driving your vehicle, you must press the push button ignition switch on the instrument panel while applying the brake pedal. You can also turn your vehicle off from outside after a remote start by pressing  once. If your vehicle is equipped with remote feedback, an LED on the key provides status feedback of remote start or stop commands. A solid green light means the remote start or extension was successful, while a blinking red light means the remote start or stop has failed. A solid red light means that the remote stop was successful and the engine is off. When the system is waiting for a status update from the vehicle, you will see a blinking green light.

## WIRELESS ACCESSORY CHARGER\*

This feature supports Qi wireless charging-compatible devices. You can only charge one device at a time on the charging area. You can charge a device if the vehicle is off, in accessory mode or if SYNC is on. Keep the charging area clean and remove foreign objects prior to charging. To begin charging your device, place the device in the port with the charging side down. The charging stops after your device reaches a full charge. For more information, see the **Wireless Accessory Charger** chapter of your **Owner's Manual**.



# CONVENIENCE

*\*if equipped*

# CONVENIENCE

## KEYLESS ENTRY KEYPAD\*

The keypad is near the driver window and illuminates when touched. The keypad allows you to lock or unlock the doors without a key. You can operate the keypad with the factory-set, five-digit entry code found on the owner's wallet card in the glove box or by using your personal code. You must press each number within five seconds of each other. If your vehicle is equipped with memory positions, you can set unique personal entry codes. Each code recalls the corresponding driver memory positions.

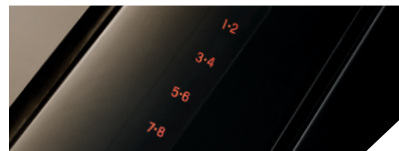
### To Unlock All Doors

Enter the factory-set code or your personal code, then press **3-4** within five seconds.

### To Lock All Doors

Press and hold **7-8** and **9-0** at the same time (with the driver door closed). You do not need to enter the keypad code first.

See the **Keyless Entry** chapter in your **Owner's Manual** for more information on how to use SecuriCode.



## INTELLIGENT ACCESS

You can unlock and lock the vehicle without taking the key out of your pocket or bag when your intelligent access key is within 3 feet (1 meter) of your vehicle.

To unlock, touch the unlock sensor on the back of the door handle for a brief period and then pull on the door handle, being careful to not touch the lock sensor at the same time or pull the door handle too quickly. To lock, touch the door handle lock sensor on the door for approximately one second, being careful to not touch the unlock sensor on the back of the door handle at the same time.

## AUTO-START-STOP

The system helps reduce fuel consumption by automatically shutting off and restarting the engine when your vehicle is stopped. The engine restarts automatically when you release the brake pedal.

In some situations, your vehicle may restart automatically, for example, to maintain interior comfort or recharge the battery.

To switch this feature off, press the **(A)** button on the center console. The button lights. Press the **(A)** button again to restart the feature, or restart the vehicle. See the **Auto-Start-Stop** chapter in your **Owner's Manual** for more details.



## INTELLIGENT ACCESS REMOTE ENTRY ICONS

- Press once to lock all doors.
- Press once to unlock all doors.
- Press to turn on the panic alarm. Press again or switch on the ignition to turn off.
- Press twice within three seconds to open the liftgate.
- Car finder:** Press twice within three seconds to locate your vehicle. The horn sounds and the turn signals flash.

## REAR-FOLDING SEATS\*

The controls are on the left-hand side (accessible from the liftgate area). Press and hold the top control to lower the left seatback or the bottom control to lower the right seatback. To unfold the seatbacks, rotate each seatback up until it latches into the upright position. The seatback clicks when it locks into position.



**Note:** This feature is operational when the vehicle is in park (P) and the liftgate has been open for less than 10 minutes.

## POWER POINTS\*

USB ports and power outlets are available throughout your vehicle. Not all USB ports in your vehicle have data transfer capabilities and may only be used for charging. Your vehicle may also have 12 V or 110 V power outlets. 12 V outlets can power devices using a 12 V outlet adapter, while 110 V can power devices that use a household plug. Both power outlets have indicators that illuminate to let you know the status of the system.



## POWER LIFTGATE\*

You can use either of the following power features to open or close your liftgate:

- Press the button on the instrument panel.
- Press the remote control button twice within three seconds.

**Note:** Allow the power system to open the liftgate after pressing the control. Manually pushing or pulling the liftgate may activate the system's obstacle detection feature and stop the power operation.

## HANDS-FREE FEATURE\*

To Open Your Liftgate Hands-Free While You Are at the Liftgate

- Make sure you have a remote control\* within 3 feet (1 meter) behind the liftgate.
- Move your foot under and away from the rear bumper detection area in a single-kick motion. Do not move your foot sideways or the sensors may not detect the motion. Kick between the exhaust and hitch if your vehicle is equipped with a hitch.

Any movement that mimics a kick can cause the hands-free liftgate to activate. Switch the power liftgate off through your vehicle settings or keep the passive key away from the rear bumper detection area. Please refer to your **Owner's Manual** for additional information.

\*if equipped

\*if equipped






### PARKING AIDS\*

With the front, rear and side parking aids, a warning tone sounds if there is an obstacle near either bumper or near the sides of your vehicle. The warning tone increases in frequency as the object gets closer. The front sensors are active when the gearshift is in any position other than park (P) and traveling at a low speed; the rear sensors activate when the vehicle is in reverse (R) and is traveling less than 3 mph (5 km/h). The side sensor coverage is up to 24 in (60 cm) from the sides of your vehicle. The system provides object distance indication through the information display. As the distance to the object decreases, the indicator blocks illuminate and move toward the vehicle icon. Visual indication remains on when the transmission is in reverse (R).

**Note:** Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your *Owner's Manual* for safety information, more details and limitations.

### LANE KEEPING SYSTEM

When you switch the system on and the system detects an unintentional drift out of your lane is likely to occur, the system notifies or assists you to stay in your lane through the steering system and information display. Depending on the feature operation mode you select, the system provides a warning by vibrating the steering wheel (Alert Mode) or a steering assistance (Aid Mode) by gently counter steering your vehicle back into the lane. The system can also provide both warning (vibrating the steering wheel) and steering assistance (gently counter steering your vehicle back into the lane) while Aid+Alert mode is selected.

You can switch the system on or off by pressing the  button on the direction indicator.

Refer to the *Lane Keeping System* chapter of your *Owner's Manual* for system operation and limitations.

### DRIVER ALERT

The system automatically monitors your driving behavior using various inputs, including the front camera sensor. If the system detects that your driving alertness is reduced below a certain threshold, the system will alert you using a tone and a message in the information display.

Switch the system on or off using the information display. When activated, the system monitors your alertness level based upon your driving behavior in relation to the lane markings and other factors.

See the *Driver Alert* chapter in your *Owner's Manual* for more information.

### EVASIVE STEERING ASSIST\*

When your vehicle is rapidly approaching a vehicle that is stationary or traveling in the same direction as you, evasive steering works in conjunction with the Pre-Collision Assist system to apply additional steering torque to help you steer around the vehicle. After you pass the vehicle, the system applies steering torque in the opposite direction to encourage you to steer back into the lane. The system deactivates after you fully pass the vehicle. The system activates when the Pre-Collision Assist system detects a vehicle ahead, starts to apply Active Braking and you turn the steering wheel in an attempt to steer around the vehicle.

### PRE-COLLISION ASSIST

If your vehicle is rapidly approaching another stationary vehicle, a vehicle traveling in the same direction as yours or a pedestrian within your driving path, the system is designed to provide three levels of functionality:

**Alert:** When active, a flashing visual warning appears and an audible warning tone sounds.

**Brake Support:** The system is designed to help reduce the impact speed by preparing the brakes for rapid braking. Brake support does not automatically apply the brakes. If you press the brake pedal, the system could apply additional braking up to maximum braking force, even if you lightly press the brake pedal.

**Active Braking:** Active braking may activate if the system determines that a collision is imminent. The system may help the driver reduce impact damage or avoid the crash completely. See the *Pre-Collision Assist* chapter in your *Owner's Manual* for safety information, more details and limitations.

### REAR VIEW CAMERA

The Rear View Camera system provides a video image of the area behind the vehicle. The image appears when the transmission is in reverse (R) and uses a variety of guidelines to alert you of your proximity to objects. If your vehicle is equipped with the Obstacle Distance Indicator, the system provides an image of your vehicle and the red, yellow and green sensor zones. For more information about the Rear View Camera, please see the *Rear View Camera* chapter of your *Owner's Manual*.

**Note:** If mud, water or debris obstructs the camera's view, clean the lens with a soft, lint-free cloth and non-abrasive cleaner.

### GLOBAL OPENING

You can open the front windows for a short time after you unlock your vehicle with the remote control. After you unlock your vehicle, press and hold the remote control unlock button to open the windows. Release the button once movement starts. Press the remote control lock or unlock button to stop movement.

**Note:** To operate this feature, accessory delay must not be active. You can switch this feature on and off in the information display, or see an authorized dealer.

### BLIS® (BLIND SPOT INFORMATION SYSTEM) AND CROSS TRAFFIC ALERT

BLIS uses radar sensors to help you determine if a vehicle may be in your blind spot zone. Cross traffic alert warns you of vehicles approaching from the sides when the transmission is in reverse (R). Both systems turn on an indicator light in the exterior mirror on the side of the vehicle from which the approaching vehicle is coming. Cross traffic alert also sounds tones and displays messages to warn you from which direction vehicles are approaching.

**Note:** Visibility aids do not replace the need to watch where the vehicle is moving.

Refer to your *Owner's Manual* for safety information, more details and system limitations.

## REFUELING



When refueling your vehicle:

1. Make sure the ignition is switched off.
2. Fully open the fuel door.
3. Insert the fuel filler nozzle into the fuel system up to the first notch, and leave the nozzle inserted and resting against the cover of the fuel tank until you are done pumping.
4. Make sure you keep the fuel pump nozzle in a level position when refueling or it may impact the flow of the fuel. Improper positioning can also cause the fuel pump to shut off before the fuel tank is full.
5. When you finish refueling, slowly raise and remove the fuel pump nozzle. Fully close the fuel door.


If you are refilling your tank from a fuel container, make sure you use the fuel filler funnel included with your vehicle. Using an aftermarket funnel may not work with the

capless system and could cause damage to your vehicle. For more information and for your fuel filler funnel location, please see the **Fuel and Refueling** chapter of your **Owner's Manual**.

## FUEL TANK CAPACITY AND FUEL INFO

For vehicles with front-wheel drive, the fuel tank capacity is 18.4 gallons (69.7 liters). For vehicles with all-wheel drive, the fuel tank capacity is 18.5 gallons (70 liters). We recommend regular unleaded gasoline with a pump (R+M)/2 octane rating of 87. To provide improved performance, we recommend premium fuel for severe duty usage, such as trailer towing. Use only UNLEADED fuel or UNLEADED fuel blended with a maximum of 15% ethanol and a minimum octane rating of 87. Do not use any other fuel because it could damage or impair the emission control system.

## CONFIGURABLE DAYTIME RUNNING LAMPS\*

When you switch the feature on in the information display, the daytime running lamps turn on when you are driving, the lighting control is in the autolamps position  and the headlamps are off.

You can switch the configurable daytime running lamps feature on or off using the information display controls. See the **Exterior Lighting** chapter in your **Owner's Manual** for complete information.

## TOWING YOUR VEHICLE

Towing your vehicle behind an RV or any other vehicle may be limited. Refer to **Towing the Vehicle on Four Wheels** in the **Towing** chapter of your **Owner's Manual**.

## TILTING HEAD RESTRAINTS\*


The front and rear outboard head restraints tilt for extra comfort. To tilt the head restraint, do the following:

1. Adjust the seatback to an upright driving or riding position.
2. Pivot the head restraint forward toward your head to the desired position.

After the head restraint reaches the forward-most tilt position, pivoting it forward again releases it to the rearward, un-tilted position.

\*if equipped

## TIRE PRESSURE MONITORING SYSTEM

The tire pressure monitoring system allows you to view the tire pressure readings through the information display. When one or more of your tires are under inflated, your vehicle turns on the low tire pressure warning light  in the instrument cluster. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the **Tire Pressure Monitoring System** chapter of your **Owner's Manual** for more information.

## TIRE SEALANT AND INFLATOR KIT\*

The tire sealant and inflator kit consists of an air compressor to re-inflate the tire and a canister of sealing compound that will effectively seal most punctures. This kit will provide a temporary tire repair allowing you to drive your vehicle up to 120 mi (200 km) at a maximum speed of 50 mph (80 km/h) to reach a tire service location. The temporary mobility kit contains enough sealant compound in the canister for one tire repair only. See your authorized Ford dealer for replacement sealant canisters.

The kit is located under the load floor in the rear of the vehicle.

\*if equipped

For complete information on using the tire sealant and inflator kit, refer to the **Tire Sealant and Inflator Kit** chapter of your **Owner's Manual**.

## LOCATION OF SPARE TIRE AND TOOLS\*

Your spare tire and tools are under the carpeted load floor panel. A dissimilar spare tire is designed for emergency use only and should be replaced as soon as possible. For complete details on changing your tire, refer to the **Changing a Road Wheel** chapter of your **Owner's Manual**.

## ROADSIDE ASSISTANCE

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance.

To receive roadside assistance in the United States, call 1-800-241-3673.

In Canada, call 1-800-665-2006.

Ford Motor Company gives you peace of mind with the complimentary Roadside Assistance Program. Services are available from the warranty start date and last for 5 years or 60,000 miles (100,000 km), whichever occurs first.

Roadside Assistance is honored throughout the 50 states, Puerto Rico and Canada.

Towing services are available to any qualified Ford or Lincoln dealer within the distance limits stated in your Owner's Manual.

If you're out of warranty coverage but need Roadside Assistance, you can still access the service you need by paying a one-time fee.

For additional information please visit:

**US:**

<https://owner.ford.com/service/roadside-assistance.html>

**Canada:**

<https://www.ford.ca/owners/packages/roadside-assistance>



The Sykes4Ford Roadside App (Canada only) is available via the Apple App Store® or Google Play™.

## U.S. ROADSIDE ASSISTANCE

1-800-241-3673

24 hours a day, 7 days a week

- Towing
- Battery Jump-Start
- Fuel Delivery
- Lock-out Assistance
- Flat Tire Change
- Winch Out
- Other Roadside Services



## CANADA ROADSIDE ASSISTANCE

1-800-665-2006 or download the Sykes4Ford App

- Towing
- Battery Boosting
- Fuel Delivery
- Lock-out Assistance
- Flat Tire Service
- Winch Out
- Other Roadside Services



For future quick reference, enter your vehicle information on the back of your Roadside Assistance Card and place it in your wallet.

