

2020 Hyundai  
**PALISADE**



**Getting Started Guide** .....

Audio, Connectivity, and Navigation



## 2020 Hyundai **PALISADE**

### Getting Started Guide

Audio, Connectivity, and Navigation

# Welcome to the Hyundai family!

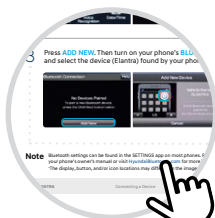
This Getting Started Guide provides simple instructions to help you learn how to operate a few useful features so you can get started on your road to an incredible ownership experience.

Thanks again for choosing Hyundai!

This guide is interactive for your convenience.



Click on topics listed within the Table of Contents to jump to sections.



Click on links in the **Notes** sections for additional information.



Navigate back to the Table of Contents at any time.

## Let's Get Started »

# Table of Contents

## Getting Started Guide

Audio, Connectivity, and Navigation



2020 Hyundai PALISADE

## 4 Connecting a Device

- Phone Pairing



## 10 Making a Call

- Using Voice Commands
- Common Voice Commands



## 13 Smartphone Connection (if equipped)

- Setting Up Android Auto™/ Apple CarPlay®
- Making a Call



## Navigation (if equipped)

- ## 16
- Finding/Setting a Destination Using Voice Recognition
  - Finding/Setting a Destination Using the Search Box
  - Common Voice Commands



## 21 Blue Link® (if equipped)

- Destination Search by Voice



## 22 Custom Button

- Initial Setup
- Reassign Feature





# Connecting a Device

## Phone Pairing

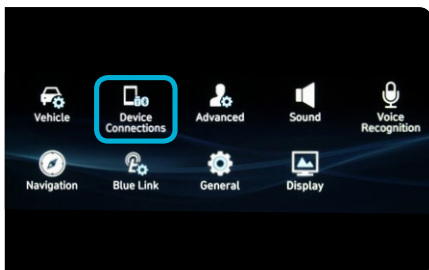


### For vehicles equipped with Navigation

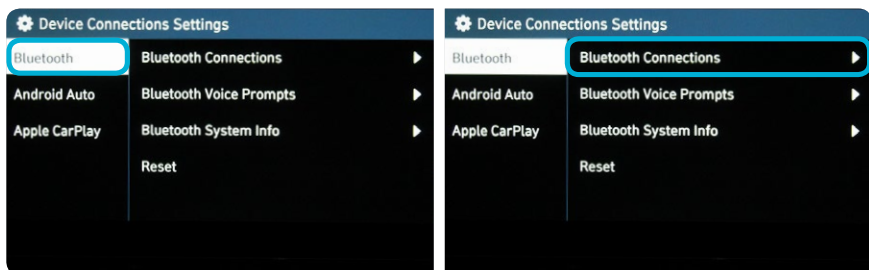
- 1 The vehicle's shifter must be in **PARK**.



- 2 Press the **SETUP\*** button.  
Then select **DEVICE CONNECTIONS**.



- 3 Select **BLUETOOTH®\***.  
Then press **BLUETOOTH CONNECTIONS**.



**Note** Bluetooth settings can be found in the SETTINGS app on most phones. Refer to your phone's owner's manual or visit [HyundaiBluetooth.com](https://www.hyundai.com/usa/en/infotainment/bluetooth) for more information.

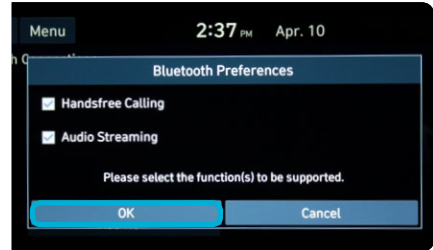
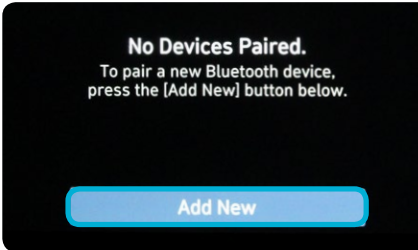
\*The display, button, and/or icon locations may differ from the images shown.

# Connecting a Device

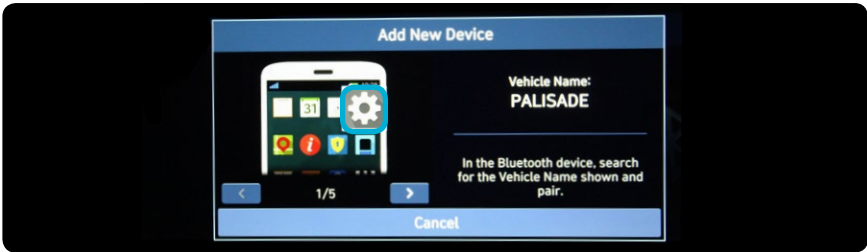
## Phone Pairing



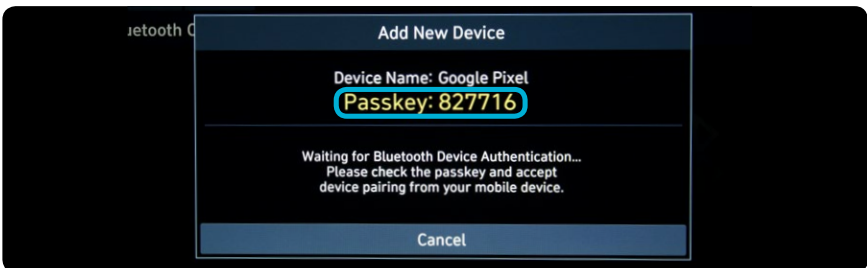
- 4 Press **ADD NEW**. Select your Bluetooth preferences and push **OK**.



- 5 Then turn on your phone's **BLUETOOTH** and select the device (Palisade) found by your phone.



- 6 Your phone may require a **PASSKEY**. If prompted, enter it into your phone.



# Connecting a Device

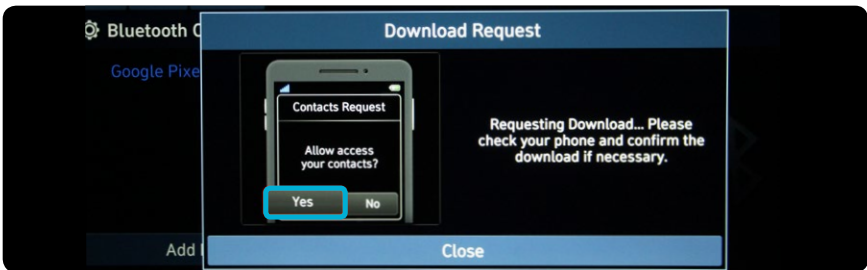
## Phone Pairing



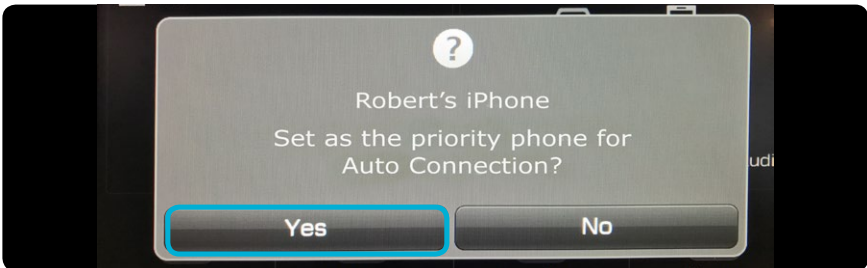
- 7 The vehicle will confirm that your phone has been successfully connected.



- 8 Check your phone to allow your vehicle access to your contacts.



- 9 Select **YES** if you would like to set your phone as the priority device for Auto Connection.



**Note** If your phone is supported, your contact list may be transferred to your vehicle automatically. Depending on the phone make and model:

- Some phones may request approval to download contacts; this process will take a few minutes
- Contact list may start with First or Last Name, depending on phone models
- Some phones may require additional confirmation on their device to allow contacts to sync

# Connecting a Device

## Phone Pairing

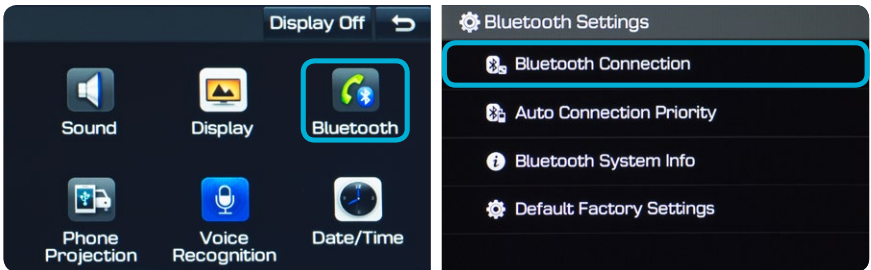


### For vehicles not equipped with Navigation

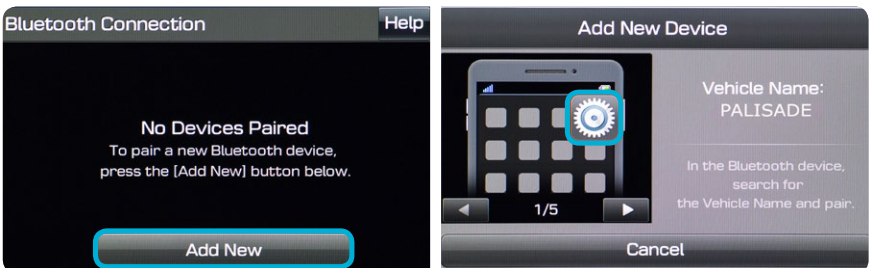
- 1 The vehicle's shifter must be in **PARK**. Press the **SETUP**\* button.



- 2 Press the **BLUETOOTH**\*\* icon on the screen. Then press **BLUETOOTH CONNECTION**.



- 3 Press **ADD NEW**. Then turn on your phone's **BLUETOOTH** and select the device (Palisade) found by your phone.



**Note** Bluetooth settings can be found in the SETTINGS app on most phones. Refer to your phone's owner's manual or visit [HyundaiBluetooth.com](http://HyundaiBluetooth.com) for more information.

\*The display, button, and/or icon locations may differ from the images shown.

# Connecting a Device

## Phone Pairing



- 4 Your phone may require a **PASSKEY**. If prompted, enter it into your phone.



- 5 The vehicle will confirm that your phone has been successfully connected.

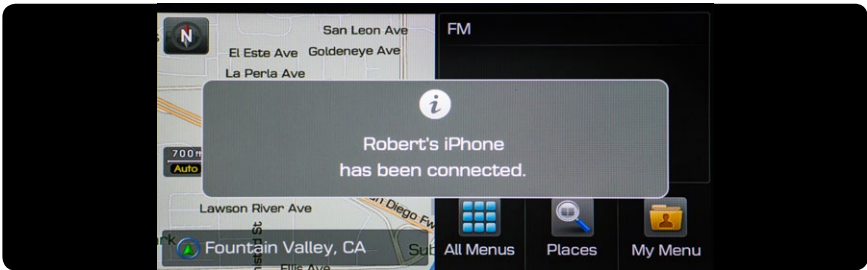


Image shown may differ from actual product display.

- 6 The vehicle will confirm that your contacts download is complete.



Image shown may differ from actual product display.



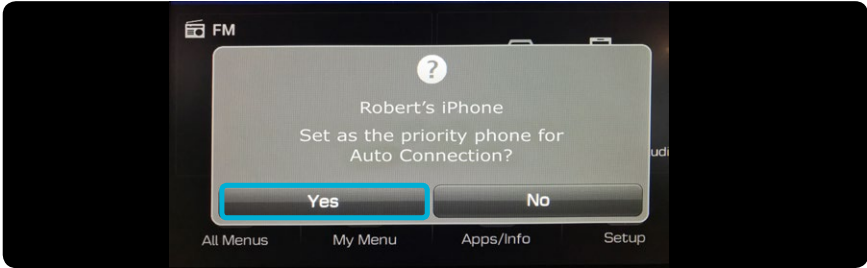
# Connecting a Device

## Phone Pairing



7

Select **YES** if you would like to set your phone as the priority device for Auto Connection.



**Note** If your phone is supported, your contact list may be transferred to your vehicle automatically. Depending on the phone make and model:

- Some phones may request approval to download contacts; this process will take a few minutes
- Contact list may start with First or Last Name, depending on phone models
- Some phones may require additional confirmation on their device to allow contacts to sync



### Before You Start

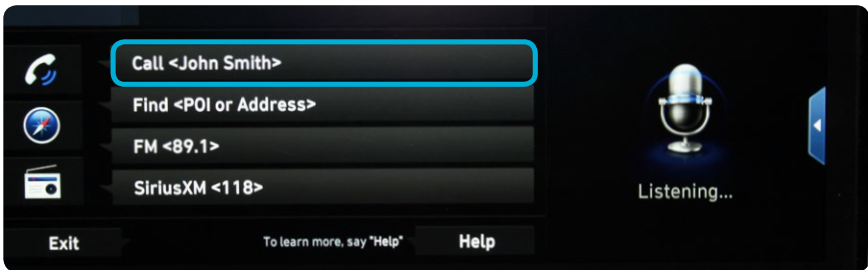
Make sure your phone has been paired and your contacts have been downloaded. If this has not been done, please follow the instructions on the previous pages.

- 1 Press the **PUSH TO TALK\*** button located on the steering wheel. You will hear a beep.



- 2 After the beep, say the command "**CALL**" followed by the name of the desired contact.

Example: "**CALL JOHN SMITH**"



- 3 Select the number you would like to call by saying "**ONE**" or "**TWO**."



**Note** \*The display, button, and/or icon locations may differ from the images shown.

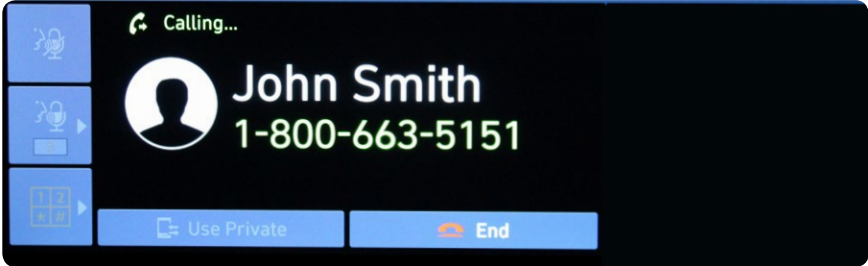
# Making a Call

## Using Voice Commands



4

The selected number will be dialed and your contact's name and phone number will appear on the screen.



5

To end the call, press the **END CALL**\* button located on the steering wheel.



**Note** \*The display, button, and/or icon locations may differ from the images shown.



To start voice command, press the **PUSH TO TALK\*** button located on the steering wheel.



**Here are a few common voice commands to use after your phone has been paired:**

“**HELP**” provides guidance on commands that can be used within the current function.

Say “**CALL**” to initiate a call followed by saying the name of the saved contact with whom you wish to speak. For example: “**CALL JOHN SMITH.**”

“**DIAL**” makes a call by dialing the spoken numbers. For example: “**DIAL 1-800-633-5151.**”

“**PHONE**” provides guidance on phone-related commands.

“**CALL HISTORY**” displays the phone’s call history screen.

“**CONTACTS**” displays the phone’s contacts screen.

**Note** Compatibility and performance may vary based on your phone, the phone’s software, and your wireless carrier.

\*The display, button, and/or icon locations may differ from the images shown.



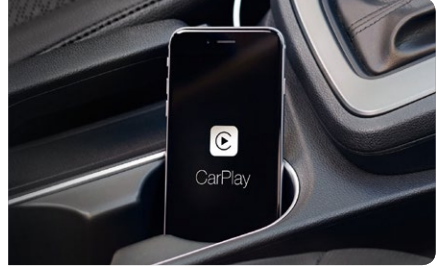


Android Auto and Apple CarPlay allow you to access the most commonly used smartphone features, including calling, navigation, text messaging, and playing music all from your driver's seat.

### 1 Connect a USB cable from your phone to the vehicle's USB data port.\*

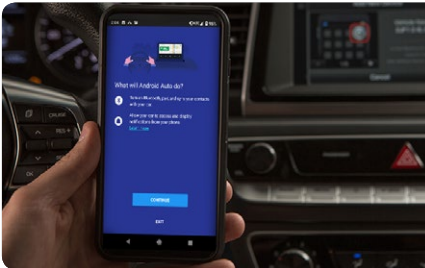


Android Auto



Apple CarPlay

### 2 Allow permission from your phone to connect to your vehicle.

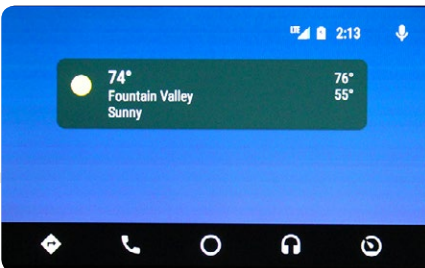


Android Auto

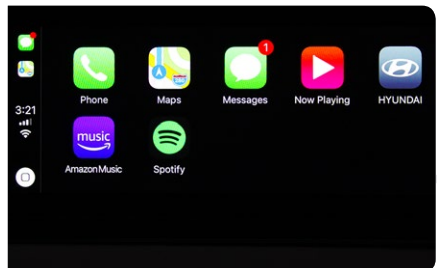


Apple CarPlay

### 3 Enjoy using the applications displayed on your vehicle's multimedia screen.



Android Auto



Apple CarPlay

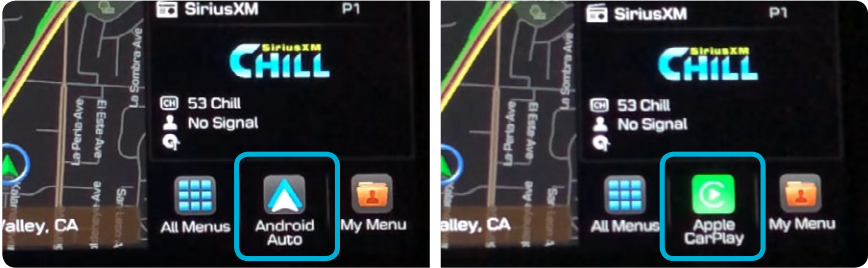
**Note** Android Auto users will be prompted to view a tutorial. Select your option and proceed.

\*USB data port will typically be located in or near the front in-dash console. Check your vehicle's owner's manual for specific location.

Apple CarPlay is a registered trademark of Apple Inc. Android Auto is a trademark of Google Inc.



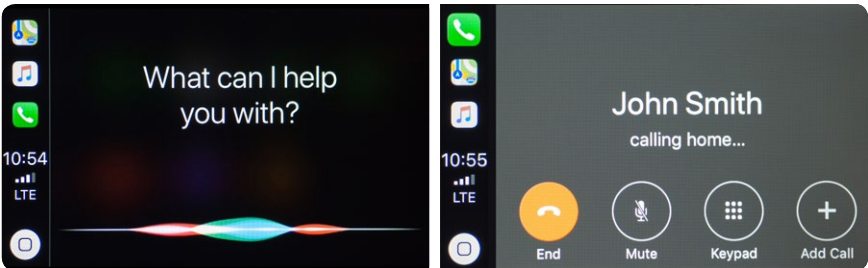
- 1 Connect a USB cable from your phone to the vehicle's USB data port.\* Notice the icon displayed on your screen.



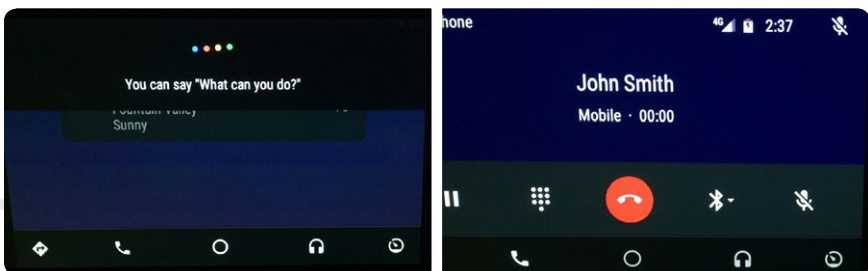
- 2 Press the **PUSH TO TALK\*\*** button located on the steering wheel and say a command after the beep.



- 3 For Apple CarPlay, you will see these screens:



For Android Auto, you will see these screens:



**Note** \*USB data port will typically be located in or near the front in-dash console. Check your vehicle's owner's manual for specific location.

\*\*The display, button, and/or icon locations may differ from the images shown.



4

To end the call, press the **END CALL**\* button located on the steering wheel.



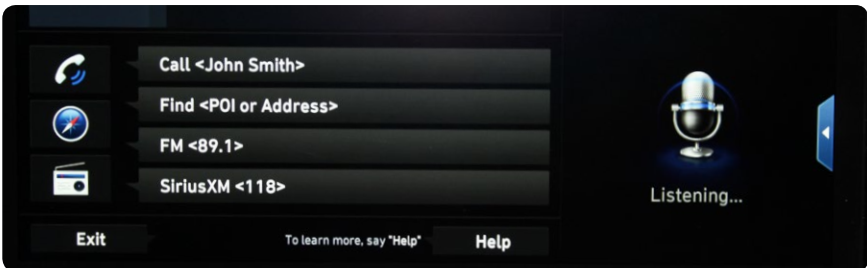
**Note** \*The display, button, and/or icon locations may differ from the images shown.



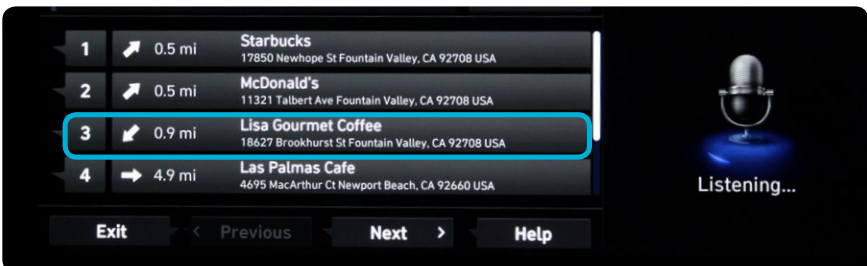
- 1 Press the **PUSH TO TALK\*** button located on the steering wheel. You will hear a beep.



- 2 After the beep, say a command.  
Example: **"FIND COFFEE SHOP."**



- 3 The results will be listed on the screen.  
Say the line item number to make your selection.  
Example: **"THREE"**

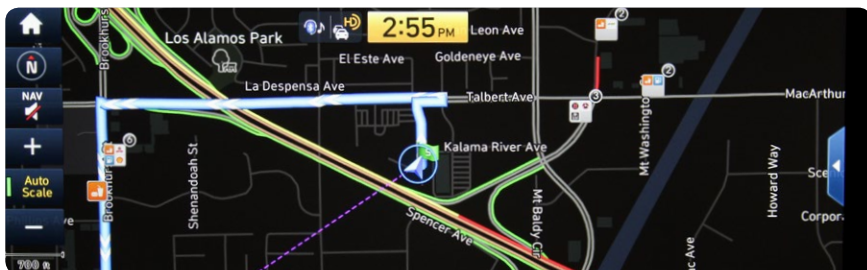


**Note** \*The display, button, and/or icon locations may differ from the images shown.





- 4 The destination route will be displayed on the screen and route guidance will begin.



- 5 Press the **PUSH TO TALK\*** button located on the steering wheel and say “**CANCEL ROUTE**” after the prompt to stop navigation guidance.



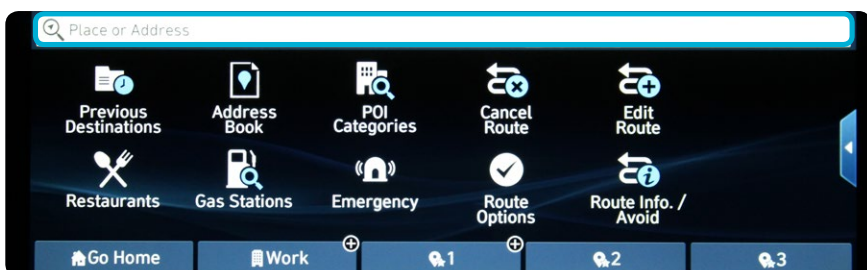
**Note** \*The display, button, and/or icon locations may differ from the images shown.



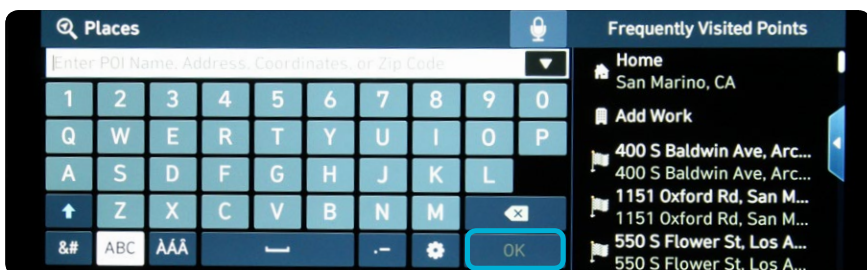
- 1 The vehicle must be in **PARK**. Press the **NAV\*** button.



- 2 Touch the **SEARCH** box.



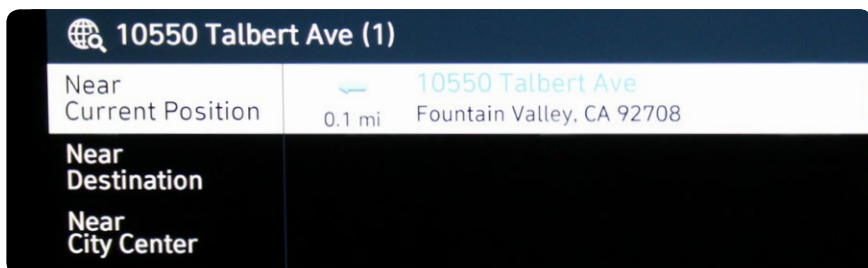
- 3 Enter the address of your destination and press **OK** when finished.



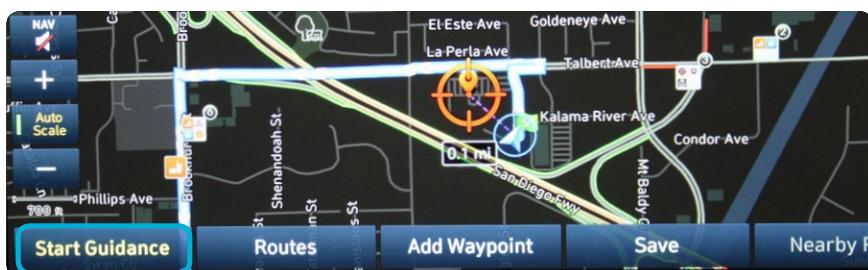
**Note** \*The display, button, and/or icon locations may differ from the images shown.



- 4 Confirm the address that you have entered is correct.



- 5 The route to your destination will be displayed on the screen. Select **START GUIDANCE** to begin your route.



- 6 Press the **PUSH TO TALK\*** button located on the steering wheel and say “**CANCEL ROUTE**” after the prompt to stop navigation guidance.



**Note** \* The display, button and/or icon locations may differ from the images shown



To start voice command, press the **PUSH TO TALK\*** button located on the steering wheel.



Here are a few common voice commands to use after your phone has been paired:

“**HELP**” provides guidance on commands that can be used within the current function.

Say “**FIND <ADDRESS>**” to search for an address and set it as a destination. For example: “**300 (THREE-ZERO-ZERO) MAIN STREET, FOUNTAIN VALLEY.**”

“**FIND <POI>**” searches for the point of interest specified. For example: “**FIND BANKS.**”

“**GO HOME/TO WORK**” sets the destination to your home or work/office. Your home or work address must be set in the navigation system.

“**CANCEL ROUTE**” cancels the route to the set destination and exits guidance.

“**POLICE STATION/HOSPITAL**” displays a list of the nearest police stations and hospitals.

**Note** The system will search for addresses or destinations located within the state the vehicle is currently in. If you want to search in another state, say the name of the state first.

Compatibility and performance may vary based on your phone, the phone's software, and your wireless carrier.

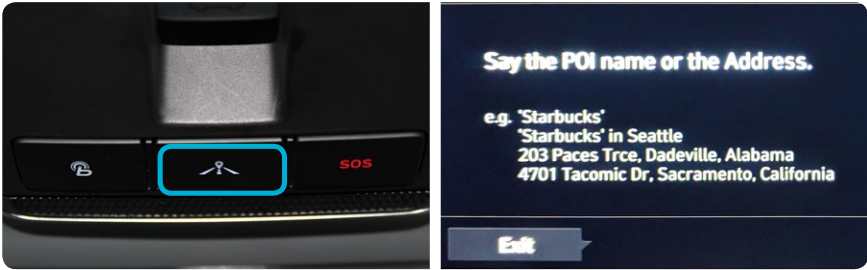
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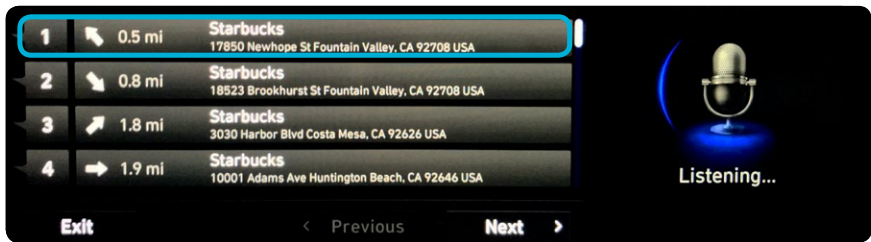


- 1 Press the **DESTINATION SEARCH BY VOICE\*** button.  
When prompted, you can say the name of a Point of Interest (POI), an address, or a POI in a city.

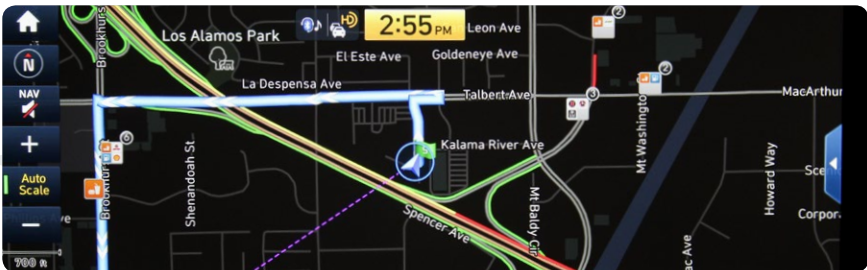
Example: **“FIND COFFEE SHOP IN FOUNTAIN VALLEY, CALIFORNIA.”**



- 2 A list of nearby destinations matching your search criteria will be displayed.  
Say the line item number to make your selection.  
Example: Say **“ONE”** to select the first Starbucks listed.



- 3 The destination route will be displayed on the screen and route guidance will begin.



**Note** Blue Link® subscription is required. To enroll, please visit your dealer or visit [MyHyundai.com](http://MyHyundai.com). All product names, trademarks, logos, and brands are property of their respective owners. All company, product, trademarks, and service names used herein are for illustrative purposes only.

\*The display, button, and/or icon locations may differ from the images shown.

# Custom Button

Initial Setup/Reassign Feature



The Custom Button (☆) can be used to quickly access your favorite feature with just the touch of a button.

## Initial Setup

- 1 Press the **CUSTOM BUTTON**.\*



- 2 Select from the listed options\*\* to set as your custom button. For example, select **PHONE**.

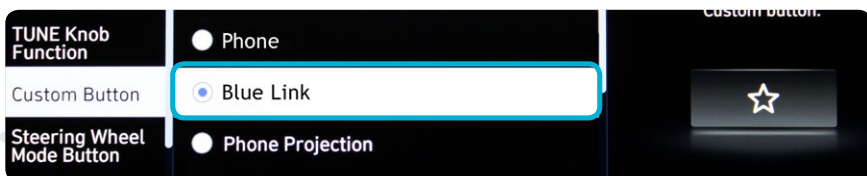


## Reassign Feature

- 1 Press and hold down the **CUSTOM BUTTON**\* for 2 to 3 seconds.



- 2 Select from the listed options\*\* to set as your custom button. For example, select **BLUE LINK**.



**Note** \*The display, button, and/or icon locations may differ from the images shown.  
\*\*Listed options may differ from the image shown.