

This Quick Reference Guide is not intended to replace your vehicle Owner's Manual, which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise.

All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

UNITED STATES

Ford Customer Relationship Center

1-800-392-3673 (FORD)

(TDD for the hearing impaired: 1-800-232-5952)

owner.ford.com



@FordService

CANADA

Ford Customer Relationship Centre

1-800-565-3673 (FORD)

(TDD for the hearing impaired:

1-888-658-6805)

ford.ca



@FordServiceCA



[OWNER.FORD.COM](http://owner.ford.com)



[FORD.CA](http://ford.ca)

LEARN MORE ABOUT YOUR NEW VEHICLE

Scan the country-appropriate QR code with your smartphone (make sure you have a scanner app installed and you can access even more information about your vehicle.

UNITED STATES WARRANTY CUSTOMERS:

Download a FREE electronic copy of the most up-to-date Warranty Guide by visiting owner.ford.com

Select **Owner / SYNC & Vehicle Features / Owner Manuals** Limo/Livery/Hearse vehicles:

To view and download your Warranty Guide, visit the Fleet website fleet.ford.com/limo

Select **Limo/Livery/Hearse Warranty Information**



2019 **FLEX**

QUICK REFERENCE GUIDE




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COMMONLY USED VOICE COMMANDS

Press the voice button  on your steering wheel and then say:

Navigation ^{1,3}

- Find an Address
- Find a ____
- Find a POI
- Find an Intersection
- Find the Nearest ____
- Show Previous Destinations
- Drive Home
- Cancel Route
- Show Route
- Where Am I?

Global

- Cancel
- Help
- Main Menu ¹
- List of Commands ¹

Phone

- Pair Phone ¹
- Call <contact name>
- Call <contact name> at <location>
- Dial <number> ¹
- Delete
- Clear

Audio

- Sirius Channel <channel number> ^{1,2}
- AM <frequency number> ¹
- FM <frequency number> ¹
- *Bluetooth* Audio
- USB

Climate ¹

- Set Temperature ____

SiriusXM Travel and Travel Link ¹

- Show Traffic
- Show Weather Map
- Show Fuel Prices
- Show 5-Day Forecast

Apps

- Mobile Apps
- List Mobile apps
- Find Mobile Apps
- <App Name>

¹ only available with SYNC 3

² SiriusXM may not be available in all markets. Activation and a subscription are required.

³ if equipped

Some services may not be available in your area. Refer to the **SYNC** chapter in your *Owner's Manual*, visit the website or call the toll-free number for more information.

For U.S. customers: visit owner.ford.com or call **1-800-392-3673** (select option 1 or 2 for language, then Option 3).

For Canadian customers: visit syncmyride.ca or call **1-800-565-3673** (select option 1 or 2 for language, then Option 3).

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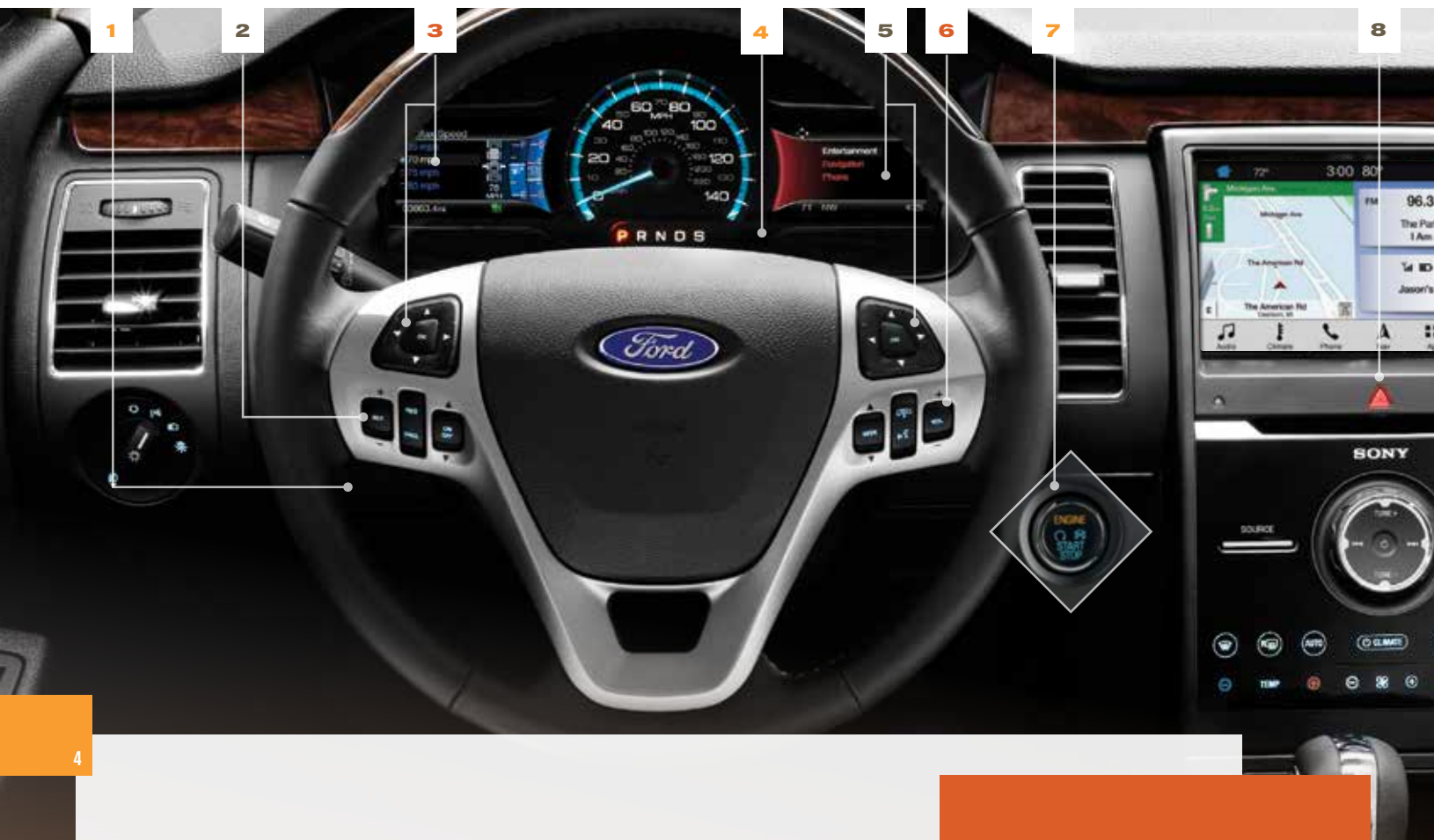
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WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.





1 POWER ADJUSTABLE STEERING COLUMN*

Use the controls to adjust the steering wheel to your desired position.

2 CRUISE CONTROL

To Set Your Cruise Control Speed:


1. Press and release **ON**.
2. Drive to your preferred speed.
3. Press and release **SET +** or **SET -** then take your foot off of the accelerator.
4. After you set a speed, you can press **SET +** or **SET -** to adjust the cruise speed.

To cancel a set speed, press and release **CNCL** or tap the brake pedal. To switch off, press **OFF** or switch the ignition off.

3 LEFT VEHICLE INFORMATION DISPLAY*

Provides information about various systems on your vehicle. Use the left information display controls, located on the steering wheel, to choose and confirm settings and messages. Refer to the *Information Displays* chapter in your *Owner's Manual* for more information.

4 SERVICE ENGINE SOON LIGHT

 Illuminates briefly when you switch the ignition on. If it remains on or blinks after you start the engine, the On-Board Diagnostics system (OBD-II) has detected a problem. Drive in a moderate fashion and contact your authorized dealer as soon as possible.

5 RIGHT VEHICLE INFORMATION DISPLAY*

Provides information about various vehicle systems. Use the right information display controls, located on


your steering wheel, to scroll, highlight and make minor adjustments within a selected menu.


Refer to the *SYNC 3* chapter in your *Owner's Manual* for more information.

6 STEERING WHEEL AUDIO AND MEDIA CONTROLS

VOL + or **-** Press to increase or to decrease volume levels.

SEEK ▲ or **▼** Press to access the previous or next media selection.

 Press to access voice recognition.

 Press to connect or disconnect a phone call.

7 KEYLESS STARTING*

You can start your vehicle by pressing the **START STOP** button while fully pressing down on the brake pedal. Press the button again, without applying the brake, to switch the engine off. If you leave your vehicle idling for an extended period of time, the engine shuts down automatically. Before this happens, a message appears in the information display, allowing you time to override the shutdown feature. If you try to leave the vehicle when it is still on, the horn will sound twice.

Note: A valid key must be inside the vehicle for the ignition to start.

8 HAZARD CONTROL

*IF EQUIPPED

SYNC is an in-vehicle communications system that works with your *Bluetooth* wireless technology-enabled phone and portable media player.

SUPPORT

The SYNC support team is available to help you with any questions you cannot answer on your own.

In the United States, call **1-800-392-3673**.

In Canada, call **1-800-565-3673**.

DRIVING RESTRICTIONS

For your safety, certain features are speed-dependent and restricted when your vehicle is traveling over 3 mph (5 km/h).

WHY DO YOU NEED A SYNC OWNER ACCOUNT?


A SYNC owner account lets you receive the latest software updates, and if you have questions, you'll get free customer support. Visit the website or call the toll-free number for more information. See the inside front cover of this guide for details.

PAIRING YOUR PHONE WITH SYNC

Hands-free calling is one of the main features of SYNC. While the system supports a variety of features, many are dependent on your phone's functionality.

To Pair Your Phone for the First Time:

1. Make sure that your vehicle is in park (P) and switch your ignition and radio on.


2. Press the phone button . When the display indicates there is no phone paired, press the **OK** button.

3. When the display shows **Find SYNC**, select **OK**. You can then put your phone into *Bluetooth* discovery mode. See your device's manual if necessary.



4. When prompted on your phone's display, enter the six-digit PIN provided by SYNC on the radio display. The display indicates when the pairing is successful.

Depending on your phone's capability and your market, the system may prompt you with questions, such as setting the current phone as the primary phone (the phone SYNC automatically tries to connect with first upon vehicle start-up) and downloading your phone book. To pair subsequent phones, please refer to **Pairing Subsequent Phones** in the **SYNC** chapter of your **Owner's Manual**.

USING VOICE COMMANDS

Every time you want to give SYNC a voice command, you must first press the voice button . When prompted, speak your voice command.

Tips

- Make sure the interior of the vehicle is as quiet as possible.
- After pressing the voice button , wait until after the tone sounds and **Listening** appears in your vehicle's display before saying a command.
- Speak naturally, without long pauses between words.
- At any time, you can interrupt the system while it is speaking by pressing the voice button .


USING YOUR PHONE WITH SYNC

Most phones with *Bluetooth* wireless technology support the following functions:

- Answering an incoming call.
- Ending a call.
- Using privacy mode.
- Dialing a number.
- Redialing.
- Call waiting notification.
- Caller ID.



Other features, such as text messaging using *Bluetooth* and automatic phone book download, are phone-dependent features. To check your phone's compatibility, see your phone's manual or visit your regional Ford website.

Making a Phone Call


Use SYNC to make a phone call to anyone in your phone book by pressing the voice button . When prompted, give a voice command.

For example, you could say, **"Call Jake Smith at home"**. You can also make phone calls by saying, **"Dial"**, then verbally saying the phone number. When SYNC confirms the number, say, **"Dial"** to place the call.

Answering Incoming Calls

Press the phone button  to answer an incoming call. You can hang up at any time by pressing and holding the phone button .

USING SYNC TO ACCESS DIGITAL MEDIA

You can access and play music from your digital music player over your vehicle's speaker system using the system's media menu or voice commands. To do so, plug your device into one of the USB ports. Press the voice button  and say, **"USB"**. You can now control the media on your device using voice commands. You can also sort and play your music by specific categories, for example artist and album.

A REVOLUTIONARY WAY TO CONNECT WITH YOUR VEHICLE



The SYNC 3 system allows you to interact with a variety of features using the touchscreen and voice commands. By integrating with your *Bluetooth* wireless technology-enabled phone, the touchscreen provides easy integration with many of your vehicle's features.

USING THE TOUCHSCREEN

To operate the touchscreen, you can simply touch the item or option that you want to select. The button changes color when you select it.

The touchscreen allows you quick access to all of your comfort, navigation, communication and audio options. Using the status and feature bar, you can quickly select the feature you want to use.

SYNC OWNER ACCOUNT AND UPDATING YOUR SYSTEM

A SYNC owner account is essential for keeping up with the latest software downloads available for SYNC, provides you access to customer support for questions you may have and allows you to maintain your account permissions.


To create a SYNC owner account, visit the website:

owner.ford.com (United States)


syncmyride.ca or syncmaroute.ca (Canada)

Once you have your SYNC owner account, you can log in to visit the SYNC software update page to update SYNC using a USB. You can also update your SYNC system over Wi-Fi. For information on how to update your system, please see the *SYNC 3* chapter in your *Owner's Manual*.

HOME SCREEN

You can reach the **Home** screen by pressing the  button on the main screens. The **Home** screen displays features such as audio, phone and settings.

USING VOICE RECOGNITION

Using voice commands allows you to keep your hands on the wheel and focus on what is in front of you. To activate the SYNC 3 voice commands, press the voice button  on the steering wheel and wait for the prompt. You can find the available voice commands in the *SYNC 3* chapter of your *Owner's Manual* or in the *Commonly Used Voice Commands* in this guide.

PAIRING YOUR PHONE FOR THE FIRST TIME

Pair your *Bluetooth* wireless technology-enabled phone with SYNC before using the functions in hands-free mode. Switch on *Bluetooth* on your device to begin pairing. See your phone's manual if necessary.

To add a phone:

1. Select **Add a Bluetooth Device**.
2. Follow the on-screen instructions.
3. A prompt alerts you to search for the system on your phone.
4. Select your vehicle on your phone.
5. Confirm that the six-digit number appearing on your phone matches the six-digit number on the touchscreen.

6. The touchscreen indicates when the pairing is successful.
7. Your phone may prompt you to give the system permission to access information. To check your phone's compatibility, see your phone's manual or visit the website.

To pair subsequent phones, please see the *SYNC 3* chapter in your *Owner's Manual*.

USING YOUR CONNECTED PHONE

You can use voice commands to make, receive, accept and reject phone calls. Text messages can also be sent and received through the system. Please refer to the *SYNC 3* chapter in your *Owner's Manual* for more information about using your connected phone with the system, including voice commands and screen selections.

SMARTPHONE CONNECTIVITY

SYNC 3 allows you to use Apple CarPlay and Android Auto to access your phone. When you use Apple CarPlay or Android Auto, you can:

- Use your phone's voice assistant.
- Send and receive messages.
- Listen to music.
- Make calls.

Apple CarPlay and Android Auto disable some SYNC 3 features. Most Apple CarPlay and Android Auto features use mobile data.

A REVOLUTIONARY WAY TO CONNECT WITH YOUR VEHICLE

AUDIO



You can select from a variety of entertainment options including AM/FM radio, USB, *Bluetooth* Stereo and Apps.

PRESETS

To set a new preset, tune to the station and then press and hold one of the preset buttons. The audio mutes briefly while the system saves the station and then returns. There are two preset banks available for AM, three banks for FM and three banks for SiriusXM*. To access additional presets, tap the preset button.

CLIMATE

You can adjust climate control features, including the temperature, airflow direction, fan speed and other climate features. You can also use voice commands to make climate adjustments.

APPS

AppLink enables voice, steering wheel and touchscreen control of certain smartphone apps. Once an app is running through AppLink, you can control the main features of the app through voice commands and steering wheel controls.

SETTINGS

Under the **Settings** menu, you can access and adjust the settings for many of the system features. To access additional settings, swipe the screen left or right.

NAVIGATION*



Your navigation system is comprised of two modes. Map mode shows advanced viewing of 2D city maps, 3D landmarks and 3D city models (when available). 2D city maps show detailed outlines of buildings, visible land use, and landscape features. **Destination** allows you to set a destination through search, previous destinations, or preset home, work and favorite destinations.

Select **Destination** on the screen, then select **Search**. You can search for a destination using a street address, partial address, city, point of interest, intersection or latitude and longitude. Once you have chosen your destination, press **Start**. The system uses a variety of screens and prompts to guide you to your destination.

HEATED OR CLIMATE CONTROLLED FRONT SEATS*

To use, press the heated or cooled seat icon(s) repeatedly to cycle through the various modes and off. More indicator lights indicate warmer or cooler settings.

Note: You must switch the ignition on to use these features.

SECOND-ROW HEATED SEATS*

Press the heated control repeatedly to cycle through the various modes and off.

Note: You must switch the ignition on to use this feature.

ADJUSTABLE PEDALS*

The control is on the left side of the steering column. Press the arrow to move the pedals closer to you or the arrow to move the pedals farther away from you. Adjust the pedals only after you stop your vehicle and place the transmission in park (P).

HEATED STEERING WHEEL*

Using the touchscreen, press the icon to switch the feature on and off.

MEMORY FUNCTION*

The memory function allows a one-touch recall of personalized memory features including the driver seat, power mirrors, adjustable pedals* and power steering column*. Use the memory controls on the driver door to program and then recall memory positions. To program a position, switch the ignition on. Adjust the memory features to your desired positions. Press and hold the desired preset button until you hear a single tone. You can now use these controls to recall the set memory positions. You can also program your memory seat to your transmitter. That way, when you unlock your door with the transmitter, your memory features automatically move into your saved positions.

See the **Seats** chapter in your *Owner's Manual* for more details.

HEAD RESTRAINTS

You can adjust the front-row head restraints.

To raise the head restraint, pull up on it.

To lower it, press the head restraint down while pressing and holding the guide sleeve adjust and release button.

Tilt the head restraint by gently pulling the top of it forward. Once the head restraint is in its forward-most position, tilting it forward once more releases it to the upright position.

AMBIENT LIGHTING*

To access and adjust:

1. Press the **Settings** icon then **Ambient Lighting**.
2. Touch the desired color.
3. Use the scroll bar to increase or decrease the intensity.

To switch ambient lighting off, press the active color once or drag the active color all the way down to zero intensity.

MOONROOF*



The moonroof controls are on the overhead console and have a one-touch open and close feature. To stop its movement during one-touch operation, press the control a second time. The moonroof stops short of the fully opened position. To open the moonroof fully, press and release the control again. Press and release the SLIDE control to open or close the moonroof. Press and release the TILT control to vent the moonroof. The sunscreen can be manually opened or closed when the glass panel is closed.

*IF EQUIPPED

THIRD-ROW SEAT***To Fold and Stow the Third-Row Seat**

Note: Make sure that the area under the seat is free of objects before stowing it.

1. Remove all objects from the seat and floor stowage tub area.
2. From the rear of the vehicle, fold the head restraint by pulling the head restraint release strap.



3. Fold the seatback by pulling and holding the red strap while pushing the seatback forward. Release the strap once the seatback starts rotating forward.



- 4) To fold the seat fully into the floor, release the seat latches by pulling and holding the short black strap and then pulling the headrest release strap. This tumbles the seat all the way into the floor tub.

**To Unstow the Third-Row Seat**

Note: Make sure that the forward portion of the load floor is free of objects before unstowing the seat.

1. Unlatch and lift the seat out of the tub in the floor by squeezing and pulling up on the handle. When the seat is in a vertical position, push the seat over, letting it fall onto the latches.
2. To return the seatback to the upright position, pull the red strap. Then, while holding the red strap, pull the long strap located on the seatback to raise the seatback.
3. Pull the head restraints up to their normal positions.

Note: Push and pull on the seat to make sure it latches to the vehicle floor. An unlatched seat may become dangerous in the event of a sudden stop or crash.

POWERFOLD® THIRD-ROW SEAT*

Note: The powerfold seats work only when the transmission is in park (P) and the liftgate is open.




The third-row seat features a power one-touch operation that allows you to adjust the seats with the touch of a button. The buttons are behind the third-row seats on the left-side, quarter-trim panel.

To use, press the **RH/BOTH/LH** button to select the right seat, both seats or the left seat that you want to move.

Then select the desired seat position:

- Press the **STOW** button to stow the seat into the tub floor.
- Press the **FOLD** button (the top portion of the button) to fold down the seatback.
- Press the **NORMAL** button to return the seat to the normal seating position.






**POWER LIFTGATE***

Your liftgate has an automatic open and close feature. To open remotely, press  twice on your remote within three seconds. Press  twice again to stop the movement. You can also operate the liftgate by pressing the  button on the instrument panel.

*IF EQUIPPED

CONVENIENCE




INTEGRATED KEYHEAD TRANSMITTER AND INTELLIGENT ACCESS REMOTE ENTRY ICONS*

- Press  once to lock all doors. Press again within three seconds to confirm that you locked all of the doors.
- Press  once to unlock the driver door. Press again within three seconds to unlock all doors.
- Press  to activate the panic alarm. Press again or switch on the ignition to deactivate.
- Press  twice within three seconds to open the liftgate.
- **Car finder:** Press  twice within three seconds to locate your vehicle. The horn sounds and the lamps flash.

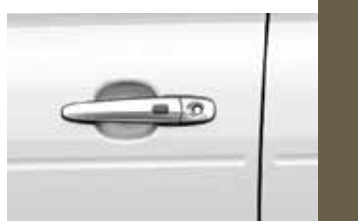
INTELLIGENT ACCESS*

You can unlock and lock the vehicle without taking the key out of your pocket or purse when your intelligent access key is within 3 feet (1 meter) of your vehicle. To unlock, touch the unlock sensor on the back of the door handle for a brief period and then pull on the door handle, being careful to not touch the lock sensor at the same time or pull the door handle too quickly. To lock, touch the door handle lock sensor on the door for approximately one second, being careful to not touch the unlock sensor on the back of the door handle at the same time.

REMOTE START*

Remote start allows you to start the engine from outside your vehicle using your key. To start, press  and then press  twice within three seconds. If your vehicle has keyless starting, you must press the push button ignition switch on the instrument panel while applying the brake pedal. If your vehicle has an integrated keyhead transmitter, you must switch the ignition on before driving your vehicle. You can also turn your vehicle off from outside after a remote start by pressing  once.

FLEX



CONVENIENCE

AUTOWIPERS*



Use the rotary control on the wiper lever to adjust the sensitivity of the wipers. When you select low sensitivity, the wipers operate when the sensor detects a large amount of water on the windshield. When you select high sensitivity, the wipers operate when the sensor detects a small amount of water on the windshield.

Note: Make sure you switch this feature off before entering a car wash.

110-VOLT POWER OUTLET*

The power point is on the back of the center console. You can use it to power your smaller electrical devices that do not exceed 150 watts. This feature is available to use when you switch on your ignition and the battery voltage is above 11 volts. When the indicator light is on, the power point is working and ready to use.

UNIVERSAL GARAGE DOOR OPENER*



Your driver visor has a built-in wireless transmitter that replaces the common hand-held garage door opener. You can program this system to security systems, entry gates and home or office lighting. Refer to the *Universal Garage Door Opener* chapter in your *Owner's Manual* for programming instructions and additional information on how to use this device.

SECURICODE™ KEYLESS ENTRY KEYPAD

The SecuriCode keypad is near the driver window and illuminates when touched. The keypad allows you to lock or unlock the doors without a key. You can operate the keypad with the factory set, five-digit entry code found on the owner's wallet card in the glove box or by using your personal code. You must press each number within five seconds of each other.

If your vehicle is equipped with memory positions, you can set unique personal entry codes. Each code recalls the corresponding driver memory positions.

To Unlock All Doors

Enter the factory-set code or your personal code, then press **3-4** within five seconds.

To Lock All Doors

Press and hold **7-8** and **9-0** at the same time (with the driver door closed). You do not need to enter the keypad code first.

See the *Doors and Locks* chapter in your *Owner's Manual* for more information on how to use SecuriCode.

MYKEY®

MyKey allows you to program certain driving restrictions in order to promote good driving habits. You can program things like speed restrictions and limited volume levels. Refer to the *MyKey* chapter in your *Owner's Manual* for details.





*IF EQUIPPED

FUNCTION

ACTIVE PARK ASSIST*

The system detects an available parallel parking space and automatically steers the vehicle into that space (hands-free) while you control the accelerator, gearshift and brakes. The system visually and audibly instructs you to park the vehicle.

- To start active park assist, press the  button. Use the direction indicator to indicate on which side of the vehicle you want the system to search. If the direction indicator is not on, the system automatically searches on the vehicle's passenger side.
- To stop the parking procedure, grab the steering wheel or press the  button again.

For complete information, refer to the **Parking Aids** chapter of your **Owner's Manual**.

REAR VIEW CAMERA

The rear view camera system provides a video image of the area behind the vehicle. The image appears when your vehicle is in reverse (R) and uses a variety of guidelines to alert you of your proximity to objects. For more information about the Rear View Camera, please see the **Parking Aids** chapter of your **Owner's Manual**.

Note: If mud, water or debris obstructs the camera's view, clean the lens with a soft, lint-free cloth and non-abrasive cleaner.

FLEX



FUNCTION

SELECTSHIFT® AUTOMATIC TRANSMISSION

With SelectShift automatic transmission, you can use the paddles on your steering wheel or gearshift to change gears without a clutch.

Pull the paddle (+) on the steering wheel or push the toggle switch (+) on the gearshift lever to activate SelectShift.

To change gears with gearshift lever controls:

- Push the toggle switch (+) to upshift.
- Push the toggle switch (-) to downshift.

To change gears with steering wheel paddles:

- Pull the right paddle (+) to upshift.
- Pull the left paddle (-) to downshift.

For more information and system operation, please see the **Transmission** chapter of your **Owner's Manual**.

COLLISION WARNING SYSTEM*

This system is designed to alert you of certain collision risks. The system's sensor detects your vehicle's rapid approach to other vehicles traveling in the same direction as your vehicle. When your vehicle rapidly approaches another vehicle, a red warning light flashes and a tone sounds.

The brake support system assists you in reducing any collision speed by pre-charging the brakes. If the risk of collision continues to increase after the audio-visual warning, the brake support prepares the brake system for rapid braking. The system does not automatically activate the brakes, but if the brake pedal is pressed even lightly, the brakes apply full stopping power.

You can adjust the warning system's sensitivity through your information display. See the **Driving Aids** chapter in your **Owner's Manual** for details.



ADAPTIVE CRUISE CONTROL*

Adaptive Cruise Control adjusts your speed to maintain a set distance between your vehicle and the vehicle in front of you in the same lane. You can select from one of four gap settings by pressing the gap controls on the steering wheel.

Refer to the **Cruise Control** chapter in your **Owner's Manual** for safety information, more details and limitations.

REAR PARKING AID

This system sounds a warning tone if there is an obstacle near the vehicle's rear bumper when the vehicle is in reverse (R) and is traveling less than 3 mph (5 km/h). The warning tone increases in frequency as the object gets closer.

BLIND SPOT INFORMATION SYSTEM (BLIS®) AND CROSS TRAFFIC ALERT*

BLIS uses radar sensors to help you determine if a vehicle may be in your blind spot zone. Cross traffic alert warns you of vehicles approaching from the sides when the transmission is in reverse (R). Both systems turn on an indicator light in the exterior mirror on the side of the vehicle from which the approaching vehicle is coming. Cross traffic alert also sounds tones and displays messages to warn you from which direction vehicles are approaching.



Note: Visibility aids do not replace the need to watch where the vehicle is moving.

Refer to the **Owner's Manual** for safety information, more details and system limitations.

*IF EQUIPPED

ESSENTIAL INFORMATION

REFUELING

When refueling your vehicle:


1. Make sure the ignition is switched off.
2. Fully open the fuel door.
3. Insert the fuel filler nozzle into the fuel system up to the first notch, and leave the nozzle inserted and resting against the cover of the fuel tank until you are done pumping.
4. Make sure you keep the fuel pump nozzle in a level position when refueling or it may impact the flow of the fuel. Improper positioning can also cause the fuel pump to shut off before the fuel tank is full.
5. When you finish refueling, slowly raise and remove the fuel pump nozzle. Fully close the fuel door.

If you are refilling your tank from a fuel container, make sure you use the fuel filler funnel included with your vehicle. Using an aftermarket funnel may not work with the capless system and could cause damage to your vehicle. For more information and for your fuel filler funnel location, please see the *Fuel and Refueling* chapter of your *Owner's Manual*.

FUEL TANK CAPACITY/FUEL INFO

Your vehicle has a 18.6 gallon (70.4 liter) fuel tank capacity. We recommend regular unleaded gasoline with a pump (R+M)/2 octane rating of 87. To provide improved performance, we recommend premium fuel for severe duty usage such as trailer towing. Use only UNLEADED fuel or UNLEADED fuel blended with a maximum of 15% ethanol and a minimum octane rating of 87. Do not use any other fuel because it could damage or impair the emission control system.

TIRE PRESSURE MONITORING SYSTEM

When one or more of your tires are under-inflated, your vehicle turns on the low tire pressure warning light  in the instrument cluster. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the *Wheels and Tires* chapter of your *Owner's Manual* for more information.

FLEX



ESSENTIAL INFORMATION

LOCATION OF SPARE TIRE AND TOOLS

Your spare tire and tools are under the carpeted floor panel located in the rear of the vehicle. If the third-row seat is stowed in the floor, you will need to unstow it to access the spare tire. A dissimilar spare tire is designed for emergency use only and should be replaced as soon as possible. For complete details on changing your tire, refer to the *Wheels and Tires* chapter of your *Owner's Manual*.

TRAILER TOW*

Before you tow, refer to your *Owner's Manual* for complete information on weight, details and limitations, as well as safety information and the proper equipment to use while towing.

Note: Do not tow with the mini spare tire installed or exceed the GVWR or the GAWR specified on the Safety Compliance Certification Label.

TRAILER SWAY CONTROL*

This system helps to reduce trailer sway while towing by applying brake force to individual wheels and, if necessary, reducing engine power. If the trailer does begin to sway, the stability control warning lamp flashes and a message appears in the information display. Safely pull to the side of the road and check that your equipment is properly secured.

TOWING YOUR FLEX

Towing your vehicle behind an RV or any other vehicle may be limited. Refer to *Towing the Vehicle on Four Wheels* in the *Towing* chapter of your *Owner's Manual*.

REAR WINDOW BUFFETING

You may hear a pulsing noise when just one of the windows is open. Lower the opposite window slightly to reduce this noise.

Press the control to open the window. Lift the control to close the window.

POST-CRASH ALERT SYSTEM™

The system flashes the direction indicators and sounds the horn (intermittently) in the event of a serious impact that deploys an airbag equipped on your vehicle.

The horn and lamps turn off when:

- You press the hazard control button.
- You press the panic button on the remote entry transmitter*.
- Your vehicle runs out of power.

ROADSIDE ASSISTANCE

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the United States, call **1-800-241-3673**. In Canada, call **1-800-665-2006**.



*IF EQUIPPED